

ROUGH RIDER NEWS

ELECTRIC COOPERATIVE

FEBRUARY 2020

Maintenance is the key to system reliability

In January, line crews de-energized this section of single-phase line to replace insulators. Doing maintenance on a mild day, rather than fixing an outage in the middle of the night, benefits you and Roughrider Electric Cooperative. We are committed to providing safe, affordable and reliable electric service, and scheduled maintenance is one of the many proactive ways we are strengthening our power system.



PHOTO BY SHAWN OLSON

What's inside:

- **'To move forward, you have to give back'**
- **Consider serving Roughrider as a board member**
- **Plan to attend your annual meeting June 3**
- **Local jobs, local commitment**
- **Meeting minutes ... and more**



Last year, Roughrider Electric awarded \$1,800 to Sakakawea Medical Center in Hazen to purchase tourniquets for its "Stop the Bleed" program. The money was conferred as a grant through Operation Round Up. Roughrider staff also received training in how to apply the tourniquets in the event of an emergency.

Hazen employees celebrated Homecoming with area schools by dressing up to show their cooperative and community spirit. From left, **Steve Hildebrand**, **Brad Quenette**, **Laurie Miller** and **Kayla Fandrich** posed with their props on Safari Day.

'To move forward, you have to give back'

This quote from Oprah Winfrey reflects the special bond that ties Roughrider Electric Cooperative to the communities we serve. With Giving Hearts Day approaching, we can't think of a better time to express how much we appreciate where we live and work, and the opportunity to serve you, our member-owners.

When we helped bring electric service to rural North Dakota more than 70 years ago, the quality of life improved. In some parts of our service area, the landscape is still quite rural. From our farming and ranching members to area residents and business owners, oil developers and beyond, Roughrider's membership is quite diverse. That diversity, coupled with changes in technology, energy and government regulations, can result in challenges.

While our short- and long-term needs may differ, we share the same desire to see our area communities thrive – because like you, we live here, too.

While our top priority is to provide safe, reliable and affordable electric service to you, our members, equally important is our mission to enrich your quality of life. This commitment to community is central to the way we operate.

As your local Touchstone Energy® Cooperative, we know that electricity plays a critical role in modern-day life. We also know it takes more than poles and power lines to energize our local communities.

Reflecting on 2019, from the Hazen office to the Dickinson office, and everywhere in between, we hope we've had a hand in making a difference. We sent Kori Nagel, a student from Center-Stanton High School, on the Electric Cooperative Youth Tour to Washington, D.C., where she spent a week experiencing democracy in action and developing her leadership skills. We awarded \$8,500 in student scholarships to support the educational journeys of students we hope will one day return to this area and add value.

With your support, we organized a food and supply drive for the Domestic Violence and Rape Crisis Center in Dickinson, and gave a grant to purchase tourniquets for Sakakawea Medical Center in Hazen. We cheered for the Hazen Babe Ruth baseball team when they left to compete in a championship, and decorated an enormous candy cane and float for the Parade of Lights in Dickinson.

With your safety in mind, we frequently discussed possible electrical dangers and how to stay safe on social media. We participated in an energy expo to teach students the skills needed to be a lineman, and met college students at Dickinson State University to share a variety of interesting and challenging jobs available at electric cooperatives.

Over the last seven decades, our community-focused programs and other giving projects have supported local fire and ambulance departments, taught various aspects



Some linemen decorated a float for the annual Parade of Lights in Dickinson. Santa even made an appearance, wearing hooks and waving from a pole.



In December, Roughrider staff collected donations for the Domestic Violence and Rape Crisis Center in Dickinson.



Roughrider Electric Linemen **Kyle Irwin** and **Tanner Goetz** gave the Hazen Babe Ruth baseball team a good send-off to a championship.

of safety, lifted community spirits — and of course — kept the lights on to power your lives and empower all of our actions. We couldn't do any of this without you, our members.

In partnership with you, we will continue moving forward by giving back. We all benefit by working together to improve the quality of life in our local communities.

Roughrider's annual meeting is scheduled for Wednesday, June 3, in Hazen. We hope you plan to attend, and guide our efforts by sharing your perspective as we plan for the future. While the environment in which we operate is constantly changing, one thing remains the same: By working together, we can continue to do good things for our communities. ■



Roughrider sponsored, and last year helped chaperone, the Electric Cooperative Youth Tour trip. **Brad Quenette**, member services manager, had the honor of mentoring North Dakota's future leaders in Washington, D.C.

Mark your calendars for the 2020 Annual Meeting

Roughrider Electric Cooperative will hold its annual meeting **Wednesday, June 3**, in Hazen. Look for more information in upcoming issues of *North Dakota Living*.

Vote by mail 2020 Annual Meeting

In 2009, Roughrider Electric Cooperative's board of directors decided to offer the members the option of voting by mail. Ballots and instructions will be mailed prior to the annual meeting. Under the bylaws, no nominations are accepted from the floor at the annual meeting. A qualified member of Roughrider Electric Cooperative may become a candidate for election by being nominated by the Nominating Committee or by a petition submitted not less than 60 days before the meeting.

Mail-in ballots will only be sent to members upon request. To request a ballot, please contact Brad Quenette at 701-748-2293 or 800-748-5533 prior to May 11. You may also contact Brad at: bquenette@roughriderelectric.com

TO: All Members
FROM: Donald A. Franklund and Travis M. Kupper, Alliance Co-General Managers
SUBJECT: Nomination Process

To comply with Rural Utilities Service requirements, we must provide each member with a summary of the bylaws on the nomination process prior to the nomination of candidates for board positions. The following is the bylaw section on nominations:

SECTION 4. Nominations.

- (a) A Nominating Committee shall be selected by the Board of Directors in time for its first meeting to be held before the annual meeting of members in 2009 and for each annual meeting of members thereafter. The Nominating Committee shall consist of an equal number of members from each of the Cooperative's Districts and a minimum of two members from each district shall be selected. No member of the Board of Directors may serve on the Nominating Committee. The Board of Directors shall establish rules for the conduct of and arrange for the meeting of the Nominating Committee. The Secretary shall notify the members of the Nominating Committee in the manner provided by Article II, Section 4 delivered at least fifteen days before the date set for the Committee meeting. From and after 2009, the Nominating Committee shall meet at least sixty days before the annual meeting of members to nominate at least one qualified candidate for each directorship for which there is a vacancy to be filled by a vote of the members. Upon conclusion of the meeting, the Nominating Committee shall cause a list of nominees for Directors to be posted at the principal office of the Cooperative.
- (b) By petition, any fifteen or more members of the same district acting together may make other nominations for each directorship in that district for which there is a vacancy to be filled by a vote of the members, provided the petition is filed with the Secretary not less than sixty days prior to the annual meeting of members. The Secretary shall cause to be posted such nominations at the same place where the list of nominations made by the committee is posted.
- (c) The Secretary shall cause to be mailed, with the notice of the annual meeting of members, or separately but at least fifteen days before the date of the meeting, a statement of the number of Directors to be elected and the names and addresses of the candidates, specifying separately the nominations made by the Nominating Committee and also the nominations made by petition, if any.
- (d) Unless voting by mail for directorships has been approved, the President, acting as Chairman of the meeting, shall invite additional nominations from the floor and nominations shall not be closed until a reasonable time has passed during which no additional nominations have been made. No member may nominate more than one candidate at any single annual meeting of members.

The Nominating Committee appointed by the board consists of **Gordon Ficek**, Dickinson; **Ivo Schoch**, New England; **Alan Kadrmaz**, Dickinson; **Don Buck**, Zap; **David V. Sadowsky**, Dickinson; **Robert Fitterer**, Golden Valley; **John Smith**, Beulah; **Lee Alderin**, Center; **Eric Rosenquist**, Center.

One committee meeting was held Jan. 24 in Hazen and another is scheduled for Feb. 21 in Dickinson.

If you have questions concerning nominations, feel free to contact anyone on the Nominating Committee or please call our office for information.



LINE CREWS ARE PATROLLING POWER LINES

They look for maintenance issues, safety hazards, or potential problems that may affect the distribution lines that deliver electric service to your home or business.

Power lines are on and off the beaten path. You may see employees in a Roughrider truck, all-terrain vehicle or snowmobile. They are there for your safety.

METER REPLACEMENTS ARE UNDERWAY

Roughrider Electric Cooperative linemen are doing meter replacements. There will be a brief lapse in power for the linemen to perform these upgrades. Please call 800-748-5533 with questions. Thank you.



Are you learning cooperative and community news? Like and follow Roughrider on Facebook!

www.facebook.com/RoughriderElectric/

Roughrider Electric Cooperative, Inc.
Published December 21 at 8:00 AM

When he spotted a Roughrider truck outside his home yesterday, Cameron Maher thought his Papa (Jason Bentz, Manager of Operations) was coming for a visit. Turns out, two linemen were doing line patrol. Cameron quickly talked to his mom, grabbed his coat, and hand-delivered cookies to Linemen Tyler Schlosser and Ryan Block. They appreciated the kindness! We hope they left some cookies for Santa. Thank you, Kelsie Maher, for taking and sharing these photos. They made our day!

He says papas bucket truck is outside 🍪

2,997 People Reached 804 Engagements [Boost Post](#)

You and 174 others 9 Comments 8 Shares

Report from THE BOARD OF DIRECTORS DEC. 20, 2019

When, where and who: The Board of Directors met in Hazen Dec. 20.

Agenda: The Board reviewed, added to and approved the meeting agenda.

Minutes of the previous meeting: The Board reviewed and approved the minutes of the Nov. 22, 2019, meeting.

Consent Agenda: The Board reviewed, discussed and approved the Consent Agenda, including proposed membership applications, service connects and assignments, proposed cancellations of membership and requests for retirement of capital credit accounts.

Co-General Managers' report: Travis Kupper and Don Franklund presented the managers' report. There was discussion from the Midwest meeting about the increased need for cybersecurity. Mr. Franklund reported to the Board they plan on implementing more cybersecurity safeguards.

Everyone's Western Area Power Administration contract expires at the end of 2020, and WAPA is working to get contracts renewed over the next year.

Long-range plan: Ms. Samuelson presented the Board with a proposed long-range plan for the cooperative. The goal is to strategically replace aging facilities in an efficient and cost-effective manner. This long-range plan is used to develop construction work plans and to analyze what work should be prioritized.

Financial Forecast: Mr. Craigmile presented the long-range Financial Forecast (2019 to 2028) for Roughrider.

Operations and Construction report: Mr. Bentz referred the Board to his written report. Ms. Van Dyke provided a written update on Roughrider's pending construction projects, and Mr. Bentz provided additional detail on these projects.

Upcoming meetings: The next Board meeting was set for 9 a.m. MT on Jan. 31, 2020, at Roughrider's office in Dickinson, N.D.

Other business: There being no other business, upon motion made, seconded and unanimously carried, the meeting adjourned.

Roughrider Electric Cooperative offers members CONSERVATION AND ENERGY EFFICIENCIES INCENTIVES

Roughrider Electric Cooperative is continuing the conservation and energy-efficiency program. The incentives help you, the member, become more energy efficient.

The program for 2020 will include ground-source heat pumps and air-source heat pumps.

Members must buy and install qualifying systems between Jan. 1, 2020 and Dec. 31, 2020. The program for the heat pumps is for new installation or for replacement of a conventional heating system.

Roughrider Electric Cooperative personnel will check the

installation, and get the appropriate documentation and receipts. Once completed and approved, Roughrider Electric Cooperative will send a check directly to the member to help cover the purchase cost.

A maximum dollar amount has been set aside for the incentive program. The program will close when we meet this amount. Roughrider Electric reserves the right to cancel the program without further notice. One rebate allowed per member.

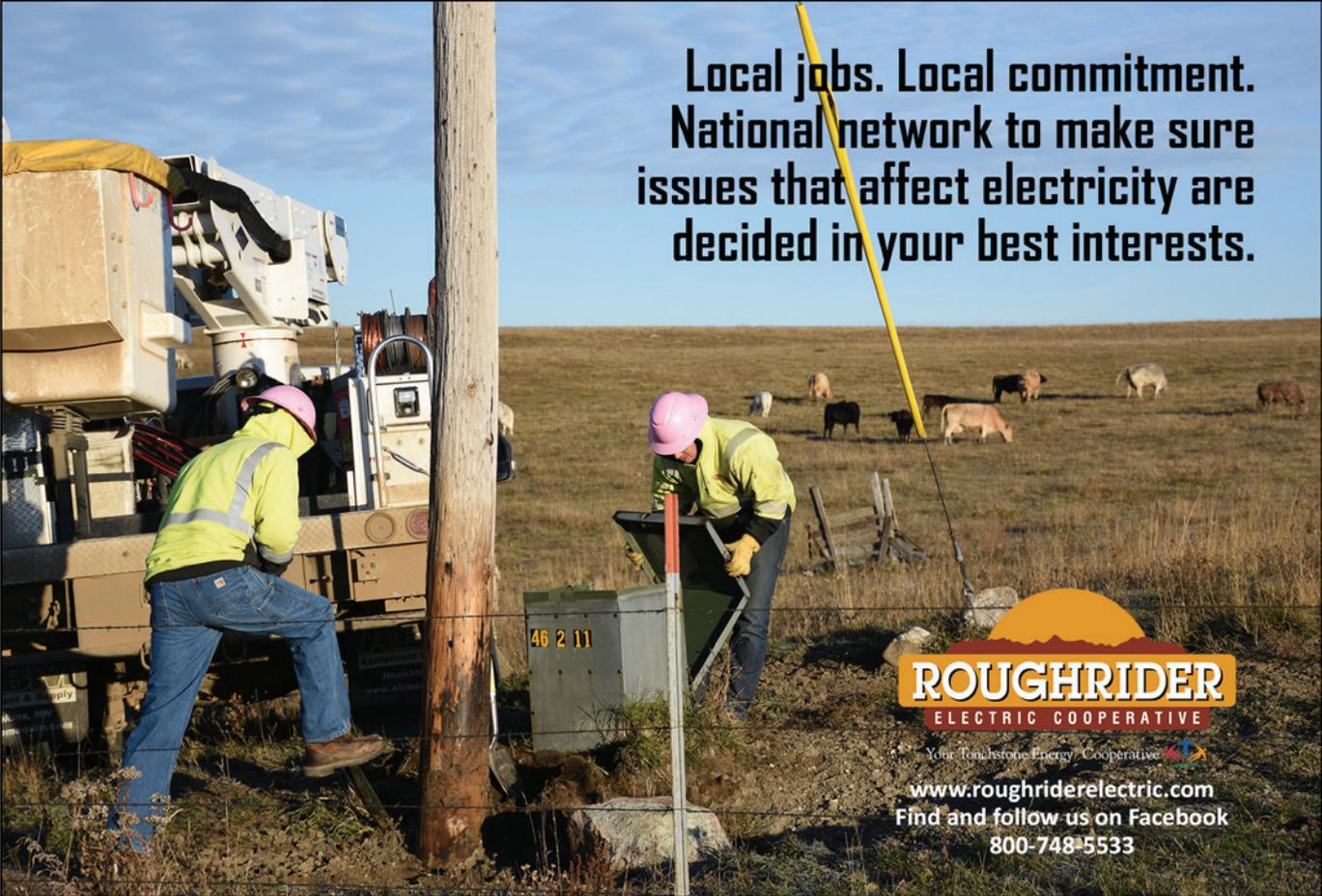
For more information, please contact Brad Quenette, director of member services, at 800-748-5533 or email bquenette@roughriderelectric.com.

Ground-Source Heat Pumps:
Required minimum efficiency

\$150 per ton with a maximum rebate of \$600
CLOSED LOOP: EER >= 14.1 COP >= 3.3
OPEN LOOP: EER >= 16.2 COP >= 3.6

Air-Source Heat Pumps:
Required minimum efficiency

\$100 per ton with a maximum rebate of \$400
HSPF >= 8.2 EER >= 12 SEER >= 14.5



**Local jobs. Local commitment.
National network to make sure
issues that affect electricity are
decided in your best interests.**



ROUGH RIDER
ELECTRIC COOPERATIVE

Your Touchstone Energy® Cooperative 

www.roughriderelectric.com
Find and follow us on Facebook
800-748-5533

SAFETY@ROUGH RIDERELECTRIC.COM

Roughrider is an advocate of working safely. In fact, it is our way of life; the culture of your cooperative. We look out for the safety of ourselves and others — before, during and after work.

Did you know that members also play a key role in keeping our system safe? At times, you are our eyes in the sky and on the ground. Should you see a power line issue that may need Roughrider's attention, please call the office or send us an email at safety@roughriderelectric.com with your concern. This correspondence should include the description of the location, your name and complete contact information, and a photo if possible. Working together helps ensure the safety of all!

2-1-1 HELPLINE

FirstLink's **2-1-1 helpline** is a free phone service available 24/7 to the public.

Call specialists offer supportive, non-judgmental listening ears and information about community programs statewide.

Text your zipcode to 898-211 or Dial 2-1-1 or 701-235-7335 to get connected to help & hope.

MYFIRSTLINK.ORG



Holiday closing for Presidents Day: Monday, Feb. 17

In observance of Presidents Day, Roughrider Electric Cooperative will be closed Monday, Feb 17. Line crews will be available in case of an emergency outage.

HAPPY VALENTINE'S DAY THURSDAY, FEB. 14

A phone survey may await you

Members: Roughrider Electric Cooperative will be completing a random residential telephone Member Satisfaction Survey. Performed by Odney Advertising and conducted by the University of North Dakota, this survey will take place the last week in February and first week in March.

If you receive a call from Odney Advertising or UND on behalf of Roughrider, please take time to answer the questionnaire. The survey will take approximately 10 minutes. By participating in the 2020 Member Satisfaction Survey, Roughrider receives better insight into how we can better serve you, the member-owner.

www.roughriderelectric.com

HAZEN OFFICE

701-748-2293 or 800-748-5533
800 Highway Dr., Hazen, ND 58545
7:30 a.m. – 4:00 p.m. CST Monday-Friday

Payments may be deposited in the deposit box by Roughrider Electric's main office entrance or in the drop boxes located at Krause's Super Valu in Hazen or Bronson's Super Valu in Beulah.

DICKINSON OFFICE

701-483-5111 or 800-627-8470
P.O. Box 1038, 2156 4th Ave. E.
Dickinson, ND 58602
7 a.m. – 4 p.m. MST Monday-Friday

Payments may be deposited in the deposit box west of Roughrider Electric's main office entrance or in the drop boxes located at Dickinson City Hall, or the west and south locations of Family Fare supermarkets.

OFFICERS AND DIRECTORS

Roger Kudrna, President; Dickinson	483-8377
Darell Herman, Vice President; Beulah	873-4371
Troy Sailer, Secretary; Golden Valley	948-2427
Bruce Darcy, Treasurer; Golden Valley	983-4222
William Retterath; Center	794-8729
Arnold Kainz; Dickinson	483-8207
Dan Price; Hensler	794-3779
Greg Steckler; Dunn Center	548-8122
Callen Schoch; New England	290-3836

MANAGEMENT

Don Franklund	Co-GM/CEO
Travis Kupper	Co-GM/CEO



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