

# CURRENT NEWS

## What's Happening

**JULY 4**

Offices closed for the Fourth of July

**JULY 23**

Co-op Day at the State Fair from 7:30 a.m. to 3 p.m. CT



Your Touchstone Energy® Partner



Roughrider Electric's service area has seen immense growth with no sign of slowing down. Read more about the process of building a substation on C1-2 of the July local pages.

## In case you missed it...

### How power gets to you

Every time we flip a switch, we often take for granted the complex journey that electricity travels – from generation to transmission – before it lights up our homes and powers our lives. Have you ever wondered how the electricity that powers your home travels from generation plants to your outlets? Read more on C3 of our local pages in the July issue of *North Dakota Living*.

### Co-op Day at the State Fair

Co-op Day at the State Fair is 7:30 a.m. to 3 p.m. CT on July 23. Stop by for free breakfast from 7:30 a.m. to 9:30 a.m. CT, cash drawings, prizes and an ice cream social at 1:30 p.m. CT. Call our office for coupons to save on gate and rodeo admission, rides and more!

### Medora discounts available

As a Touchstone Energy member we are able to offer our members discounts in Medora! Use the code "TOUCH2025" for a 15% discount on various activities and lodging during any night of the season.

**Read these stories and more in this month's issue of *North Dakota Living*.**

# HOW TO SPOT A UTILITY SCAM



## Verify the Source

- **Direct contact:** Always verify the source of any communication by contacting Roughrider Electric Cooperative directly using a trusted phone number or website.
- **Representative identification:** Ask for identification or a callback number if someone claims to be from our cooperative.
- **Red flags:** Be wary of grammar and spelling errors, generic greetings, and unusual payment methods (like gift cards).



## Recognize Scam Tactics

- **Unsolicited payment requests:** Roughrider Electric will not demand immediate payment over the phone or via prepaid cards.
- **Threats of disconnection:** Be cautious of threats of immediate service disconnection if payment isn't made. Roughrider Electric will provide multiple notices before taking such action.
- **Personal information requests:** Roughrider Electric does not typically ask for sensitive personal information (like Social Security numbers or bank account details) over the phone or via email.



## Report and Respond

- **Report suspicious activity:** Report any suspicious utility related scams to Roughrider Electric at 800-748-5533.
- **Stay Informed:** Keep updated on common scam tactics and warnings issued by Roughrider Electric and consumer protection agencies.